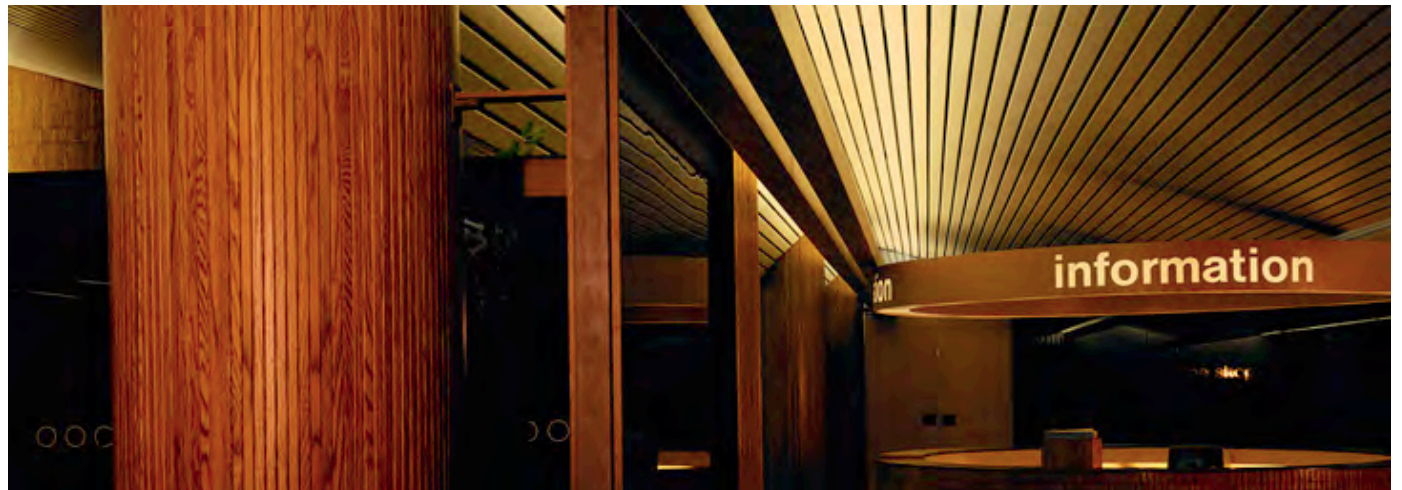
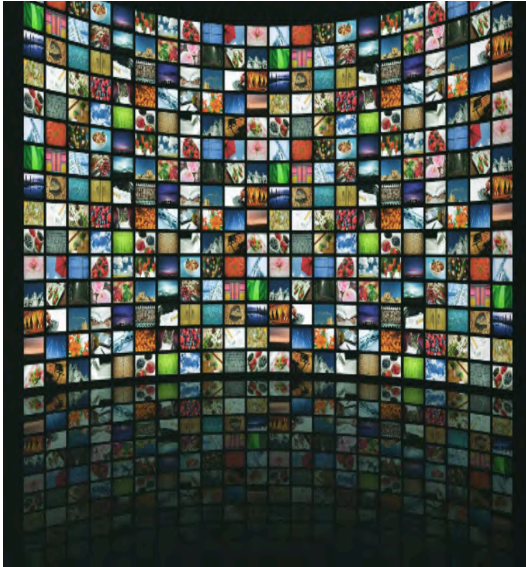


Corporate Profile

May 2015





**“The Heart and Soul of a Company
is creativity and innovation.”**

Robert Iger, CEO Walt Disney

**“Innovation distinguishes between a leader and
a follower.”**

- Steve Job, Founder of Apple

What We Do

Arrow Consulting is a boutique-consulting firm that caters specifically to the needs of small and medium enterprises (SMEs) and niche needs of larger corporations. In particular, Arrow Consulting offers the complete range of management consulting solutions from business process improvement, productivity improvement, human capital development to organizational training. Being an SME herself, Arrow

Consulting understands the business needs of small companies, which rely heavily on cost efficiencies to drive profits. As a result, Arrow Consulting is committed to deliver a high quality of management advice at competitive rates and strives to exceed client expectations in every way as part of its consulting practice.

Our Corporate Philosophy

We are committed to consistently provide a high quality of service that is tailored to our client's needs. We believe in having an honest and open relationship with our clients and we are successful when our clients achieve success through our programmes.



“I fell really grateful to the people who encouraged me and helped me develop. Nobody can succeed on their own.”

- Sheryl Sandberg, COO Facebook

Our Core Values

Trust

We have faith in the honesty and reliability of our clients, partners and associates.

Integrity

We are honest and sincere in all our dealings with our clients, partners and associates.

Client Focus

We provide high value products and services that help our clients and partners grow and prosper.

Knowledge Share

We encourage the acquisition and sharing of knowledge that leads to the development and success of our clients, partners and associates.

Empowerment

We believe that each of us has the ability to make good decisions and the wisdom to seek guidance when we are unsure.

Results Oriented

We define what success means and provide the tools, guidance and feedback to achieve the desired results.



The Resilient Organisation Training Programme

Research has shown that resilient organisations are able to consistently achieve outstanding results over time in spite of turbulent business cycles and stiff competition.

The resilient organisation is able to achieve a high level of sustained performance because it makes each person a contributing partner in the business.

Resilient organisations lead and manage their employees very differently from traditional organisations.

The Resilient Organisation Programme was developed to replicate the

successes of such high performing organisations through training programmes that work.

The programme has three main elements, organisation development, team development, and individual development that can be tailored to the specific needs of each organisation.

Organisations that have successfully used the elements of the programme include:

Amoco, AT&T, BASF, Coach, Colgate, Corning, Cox Communications, Exxon Mobil, Ford, Goodwill, Hallmark Cards, IBM, Merck, P&G, U.S. Postal Service, U.S. Forestry Service, Valero and Valley Foods.



Business Consultancy

- Strategy Formulation and Execution
- Development of Business Benchmarks
- Development of Business Proposal / Valuation for Sale of Companies
- Conduct of due diligence / valuation of companies for potential buyers
- Productivity Improvement
- Business Process Improvement
- Resource optimization for planning and allocation
- Enterprise Risk Management



Human Capital Consultancy

- Career Coaching / Counselling
- Administering Individual Behavioural Assessments
- Development of terms and conditions of employment that are compliant with Singapore’s legislation
- Development of Compensation and Benefits Framework
- Development of Performance Management Framework
- Development of Workforce Planning Framework
- Development of Talent Management and Succession Planning Framework



Organisational Training

Organisational Development

- Principles of Resilient Organisations
- Building a Resilient Strategy
- Organisational Transformation

Team Development

- Employee Engagement
- Building Resilient Teams

Individual Development

- Team Skills
- Resilient Leadership
- Emotional Intelligence
- Sales Persuasion



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